



F.L. Roberts and Company

September 29, 2010

Clark HVAC Services
15 Barbara Lane
Agawam, MA 01001

Dear Clark,

I'm writing to let you and your staff know how great it is to have your company servicing our Heating and Air Conditioning equipment.

Your many years of professional service have kept our equipment running great and your staff always goes the extra mile to check for potential problems during a service call.

On behalf of F.L. Roberts, I thank you and look forward to many more years working with you and your staff.

F.L. Roberts & Co. Inc.



Tom Laramee
Maintenance & Construction Supervisor
F.L. Roberts & Co. Inc.
Cell 413-530-4401